Medatech UK Ltd

Anchor House, School Lane, Chandlers Ford Industrial Estate Chandlers Ford Hampshire SO53 4DY United Kingdom

Tel.: +44 845 230 6740 Company Number: 4311244 VAT Number: GB781 9288 80



URL: http://www.medatechuk.com/
E-mail: info@medatechuk.com/

FQ15000296

Why do I get an authorisation error when logging into Priority

If you are unable to login to Priority and receive an error that the username and password is incorrect (authentication error),

Then it could be caused by the SQL Browser service settings..

Solution

On the SQL server, make sure that the SQL Browser service is running because PCs that have not connected before are not able to connect to the SQL server until the SQL browser service was started.